

*Dear Friends of the Dog & Pheasant
and The Olive Tree*

The health and well-being of our community, team-members and guests across both our pubs is our number one priority.

As the Coronavirus situation develops, we wanted to share with you some of the proactive steps we're taking to ensure our guests' and team members' safety.

- Upgraded cleaning schedules and frequency of cleaning of all areas of the pubs.
- All points of contact, including door handles, credit card machines, till screens etc. are being cleaned on a regular basis.
- We are no longer allowing the re-use of glasses for a 2nd pint of beer or glass of wine etc.
- Ideally we would like to stop taking cash as a method of payment to further reduce the risk of infection. If you have cards please use them.
- In addition we are constantly reviewing government guidelines as well as being in regular contact with the breweries and others in the industry, to ensure best practice at all times.

We are truly grateful for the support you have shown the Dog & Pheasant and The Olive Tree over the past week.

It was heart warming to witness the lovely atmosphere in both pubs last night and we hope to continue creating this relaxed, happy environment for everyone.

We are doing all we can to ensure a clean and safe haven for you as guests & our team, we kindly ask that you do all you can as well.

When visiting us please only do so in good health.
If you have any concerns please bring them to our attention.

Please keep an eye on our websites and social media for any updates.
Should anything major change we will of course let you know immediately.

Our beloved industry is in trouble.
We ask for your help and support at this time.

Thank you for your loyal custom and we look forward to seeing you soon.

Warmest regards
Nigel & Dave